

**2025 Interim Results** 

For the six months ended 30 June 2025

31 July 2025 Hong Kong



This presentation may contain "forward-looking statements" that are not historical in nature. These forward-looking statements, which include, without limitation, statements regarding HKT's future results of operations, financial condition or business prospects, are based on the current beliefs, assumptions, expectations, estimates, and projections of the directors and management of HKT about the business, the industry and the markets in which HKT operates. These statements are not guarantees of future performance and are subject to risks, uncertainties and other factors, some of which are beyond HKT's control and are difficult to predict. Actual results could differ materially from those expressed, implied or forecasted in these forward-looking statements for a variety of factors.







## **Business Resilience Anchored in Stability Amidst Market Uncertainty**













Interim Distribution

33.80 HK cents
Per Share Stapled Unit





## **Driving Business Growth through Al Innovation**

#### **Al Adoption to Serve Customers** with Greater Agility and Intelligence



Number of customers subscribing to 3 or more services increasing significantly



↑ 13% YoY



Significantly improving up-selling and **cross-selling conversion rates** 



**Growing share of wallet** 



#### **Reshaping Workflows with AI**

Al-led initiatives led to material improvements in productivity and overall cost savings



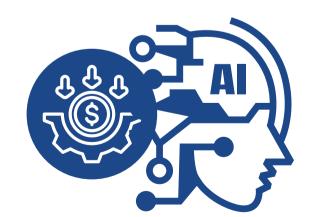
Al agent assist for call centres



Al studio self-service platform



**GitHub Copilot software Al** 









### Future-Proof Fibre Network to Support the Applications of Tomorrow

Addressing Demand for High Bandwidth and Ultra-Low Latency

**Powered by** over 100T

(Terabit per second)

**Core Backbone** Network

800G / 400G \* **AI Superhighway Metro Ethernet** 

> 100G **Metro Ethernet**

> > **50G** PON

2.5G / 5G / 10G **XGSPON** 

> 1G / 2G **GPON**

Supercomputing, Cloud

> **Enterprise Customers**

**Data Centre Interconnect** 

**Advanced Users** 

**Mainstream Users** 

**Basic Users** 

**Al Computational Power Aggregation/Extension** 

**Next Generation** 

**Premium Streaming and Gaming Experience** 

Ultra-low latency: 1.6 ms

The only operator in HK providing Integrated Mesh Wi-Fi and FTTR solutions specifically designed to enhance indoor coverage for large, multi-room apartments

Wifi 6 Wifi 6E

\* Already covered all major data centres in HK

100G / 400G / 800G

**Fibre Services to address** 

the growing demand for

high bandwidth

requirements from

enterprises and data

centres in the AI and

**Supercomputing era** 

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Wide Range of Choice of Broadband Services to Ensure Quality of Experience

Ultra High-Speed Fibre-Based Technology Enables New Applications and Activities

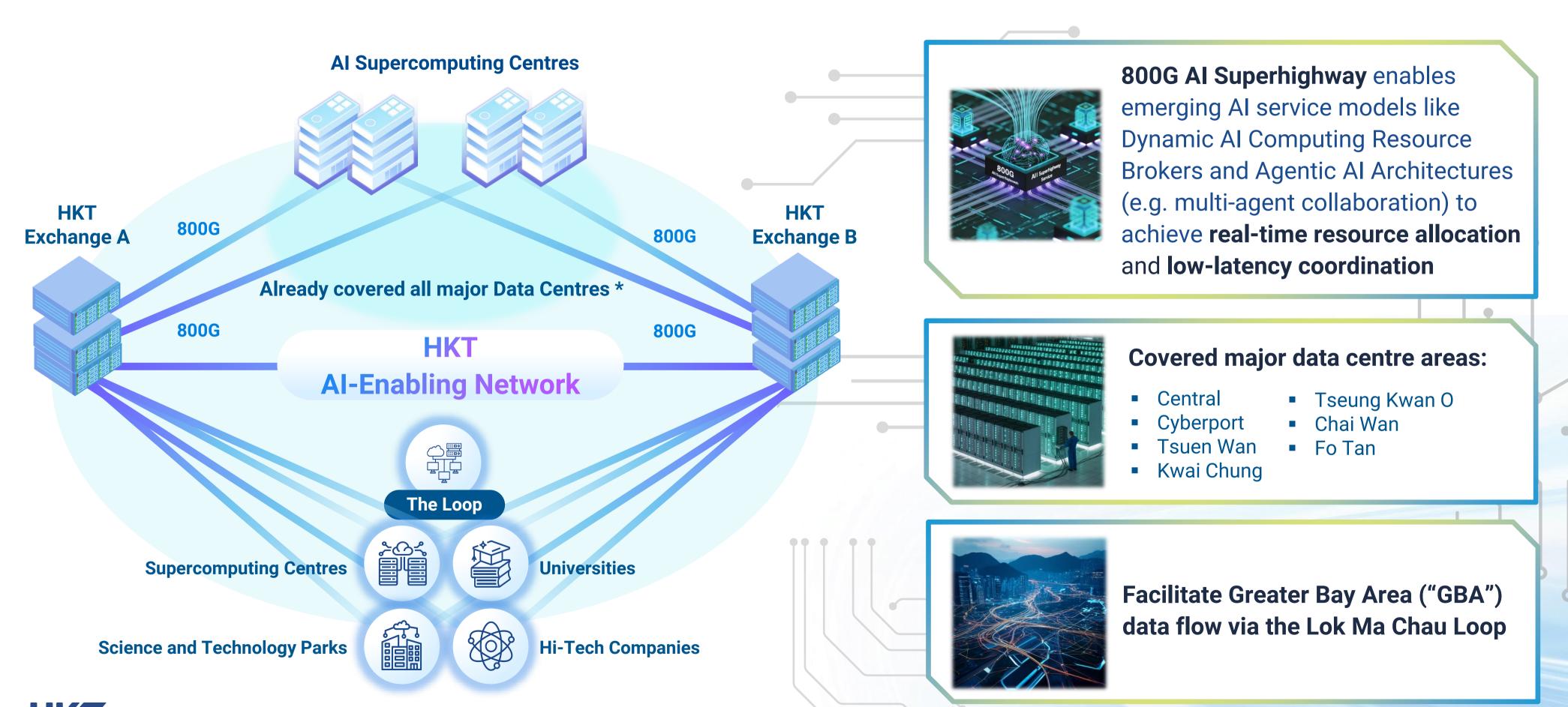




a **PCCW** Group member

## Unique 800G AI Superhighway Service for AI and Supercomputing Era

Offering 800G Layer-2 Connectivity Service for On-Demand Remote Access to Al Supercomputing Resources



\* Cross data centre region will be available in Q4 2025



## **Continually Enhancing Wireless Network Coverage and Performance**

#### **Further Mobile Network Expansion to Meet Growing Demands**

- Added almost 40 new sites for indoor and outdoor coverage enhancements
- **Expanding C-Band (3.5GHz / 4.9GHz) coverage for user experience improvement:** 
  - ✓ Dual C-Band coverage expanded to 50% of population
  - ✓ Adding 3.5GHz in 24 high-traffic MTR stations to boost capacity with target completion by 2026

#### **Continuous Improvement at Kai Tak Sports Park Main Stadium for Mega Events**

**Grand Opening Ceremony** 



Hong Kong Sevens



**Coldplay Concert** 

... as well as other concerts; ensuring quality service even when Main Stadium is fully occupied

#### **Support Mega Events with Improved 5G-Advanced Capability** using expanded mmWave band

**Expanded mmWave to 600MHz (from 400MHz) for 5G-Advanced Capability Improvements** 



**FWD Insurance CNY Cup 2025** 



**Bun Scrambling Competition** 



**Manchester United** 



**Dragon Boat Championships** 

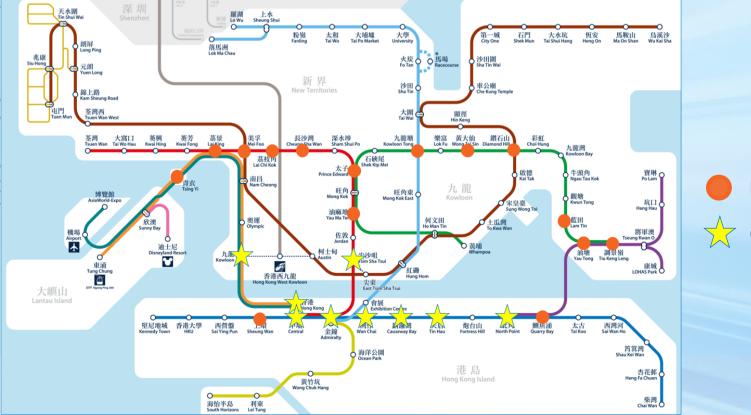
#### **Enhanced Indoor & Outdoor Coverage**



**East Kowloon Cultural Centre** 

Yuen Long Theater

#### **Continuing 5G Capacity Expansion in MTR**





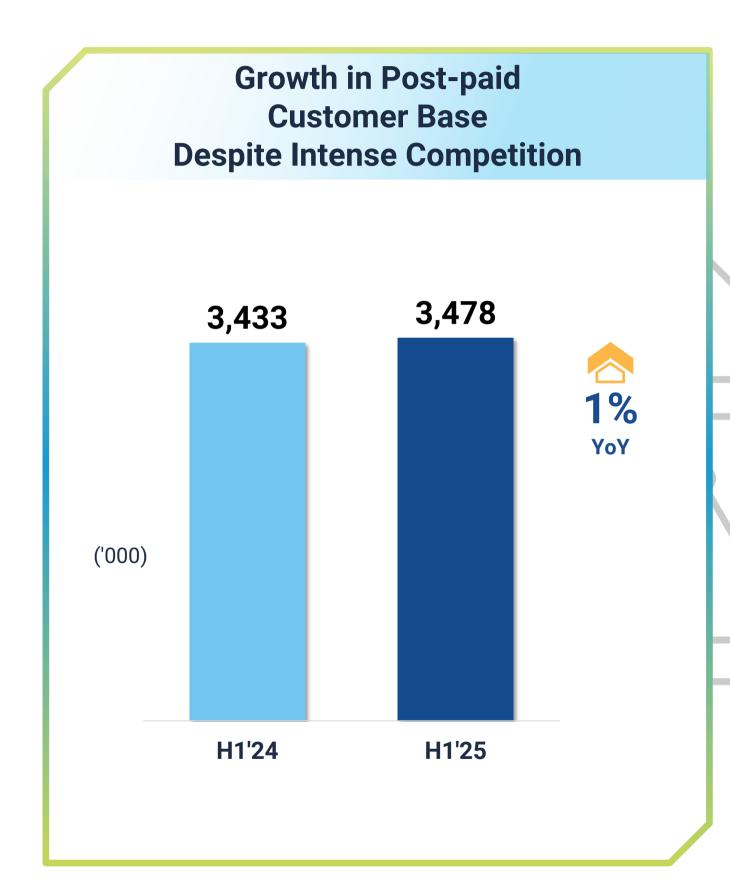


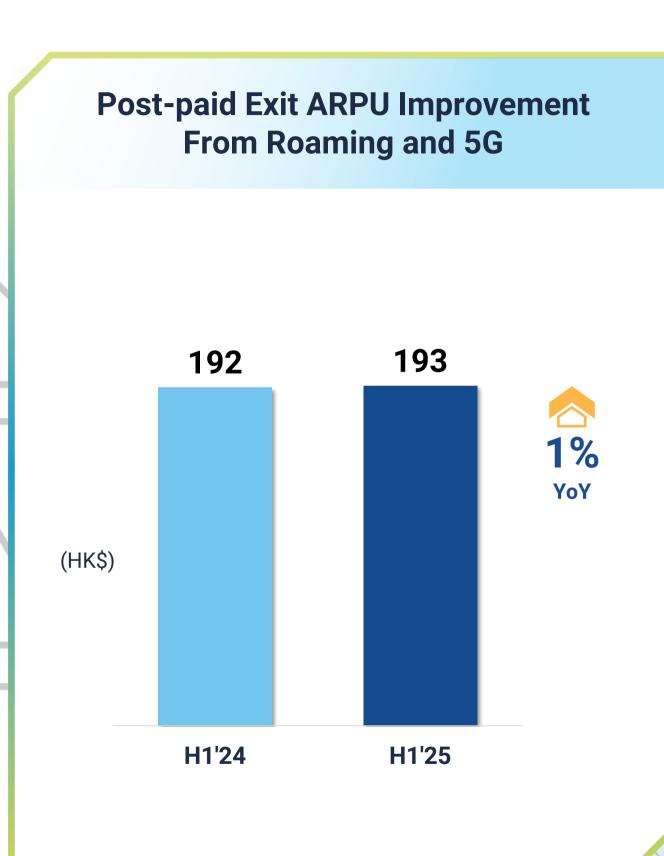
## Further Expansion of High Value, Loyal Mobile Customer Base csl. @ 1919 @

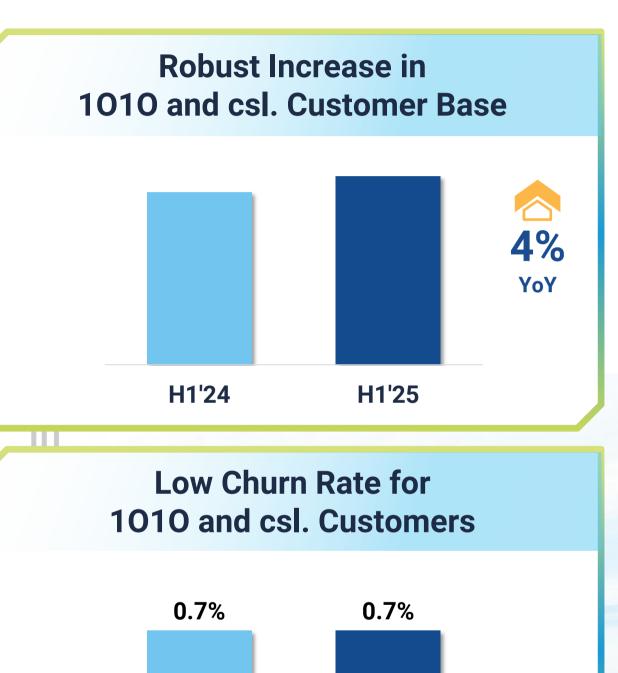


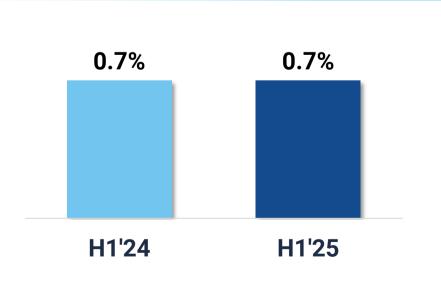












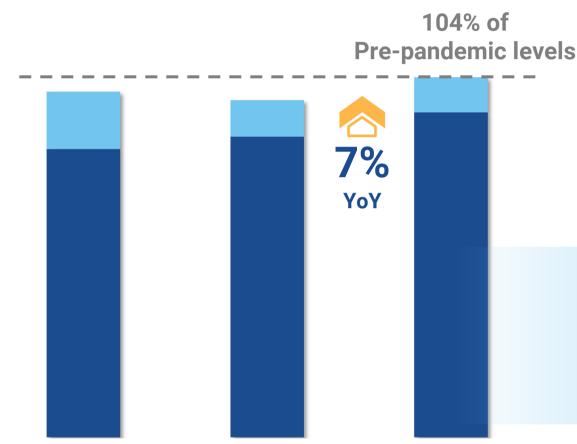




## Roaming Revenue Fully Recovered with Steady Growth



#### **Sustained Growth in Roaming Revenue**



H1'24

Inbound Revenue 61% of Pre-pandemic levels

Outbound Revenue
113% of Pre-pandemic levels

Consumer Outbound Roaming Revenue in H1'25 reached

141%

of Pre-pandemic levels

 Consumer outbound roaming revenue in H1'25 grew by 11% yoy and reached 141% of pre-pandemic levels

H1'25

 Total roaming revenue in H1'25 grew by 7% yoy, surpassing pre-pandemic levels



#### **Deepening Roamer Penetration**

Consumer Roamer Penetration in June 2025

(+6 p.p. YoY)

69%



Launch of High-Volume Package Pass in response to customers' need for high data usage



Launch of Roaming
Packages with Club Care
Travel Insurance Coverage



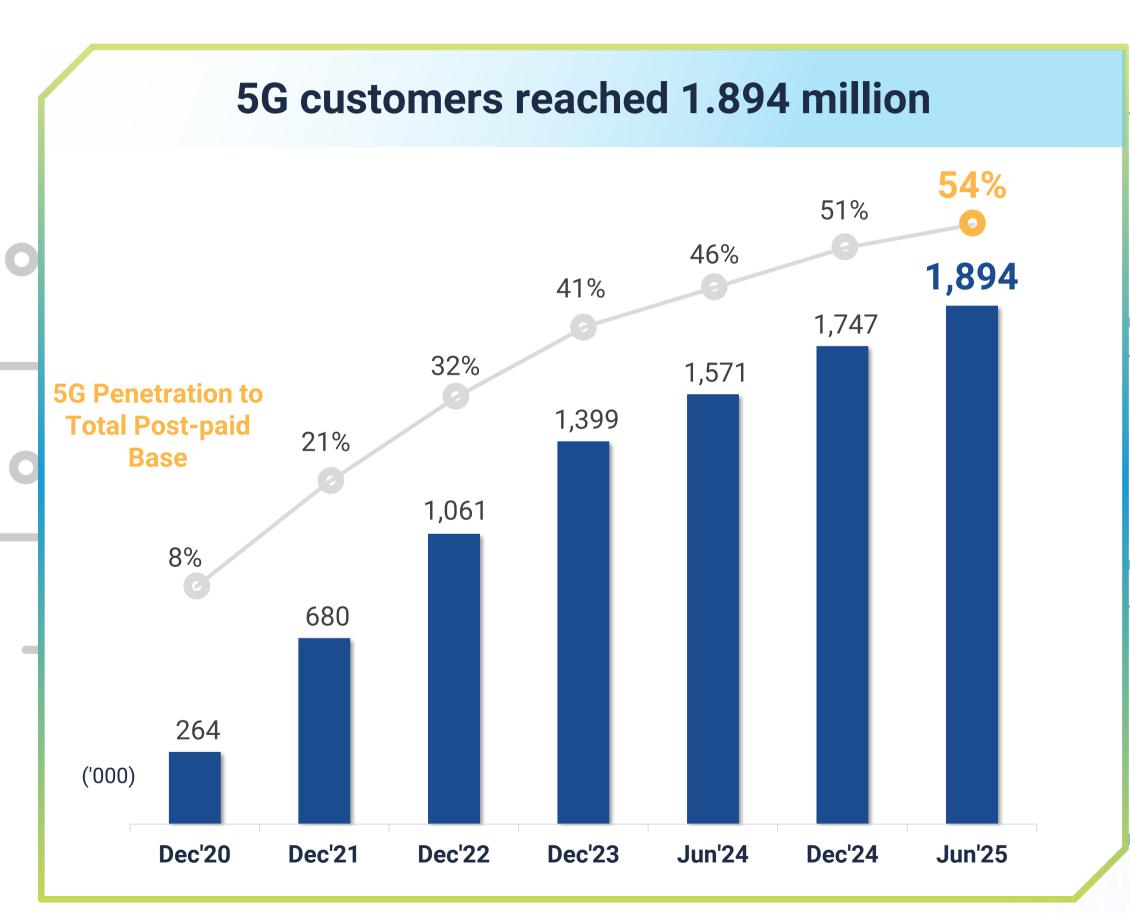
H1'19

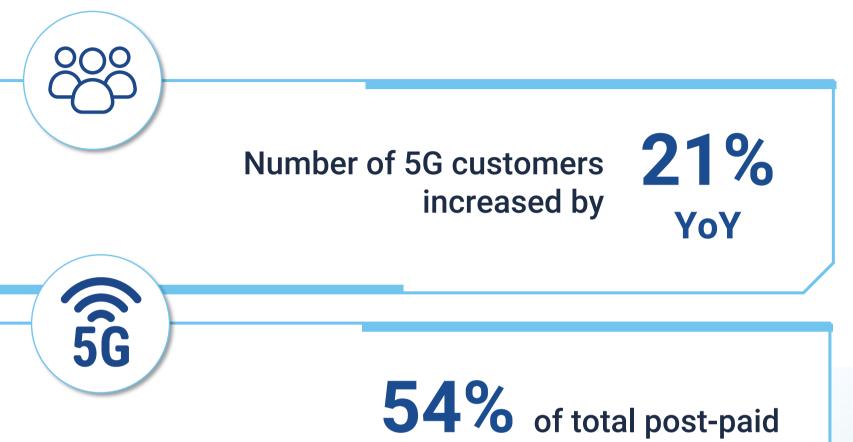
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### **Continued 5G Adoption and Value Uplift**







customer base have upgraded to 5G

Data usage of Al-active users vs. non-Al users >60%





# Robust Demand for Home Broadband Services Stimulated by Our Market Leading Offerings

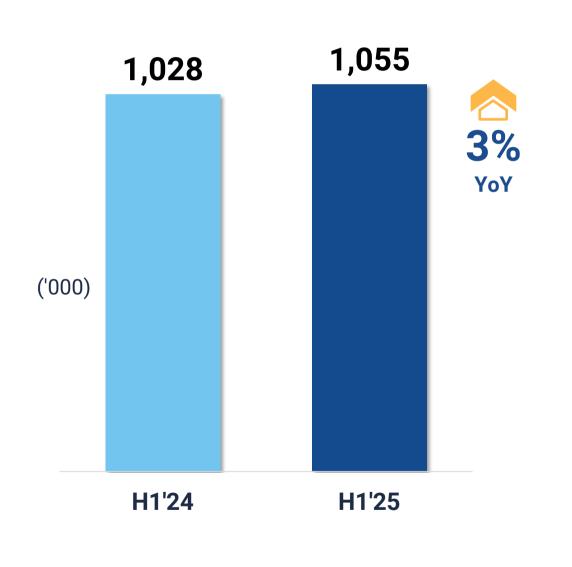


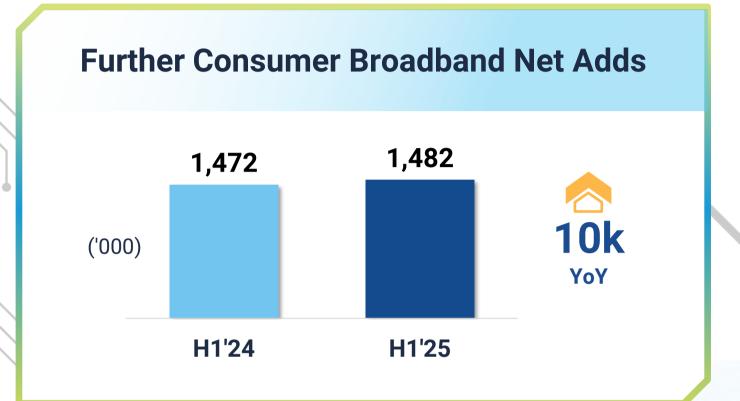


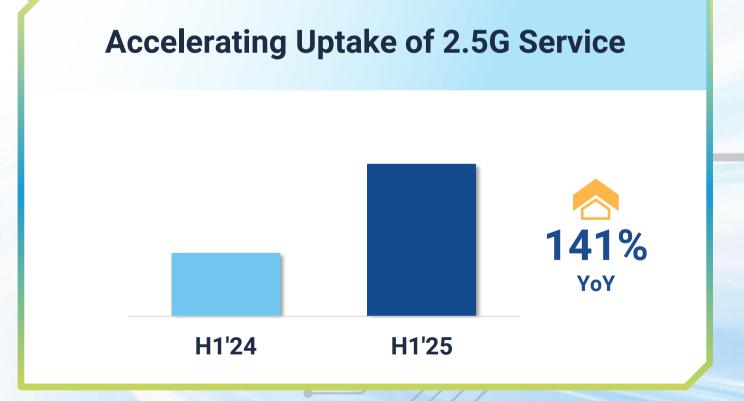
## Continued Upgrades to FTTH With 2.5G Service Notching the Fastest Growth













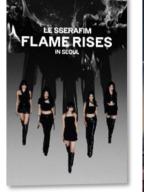


## Now TV as the Ultimate Aggregator of World Class Sports, **Entertainment and OTT Streaming**































































**Badminton** 





Basketball



Golf

































**Fight Sports** 



Rugby



Cricket

**Table Tennis** 



**Fencing** 







### **Now Video Streaming Service Gaining Momentum**





Targeted Content Packages for Sports Fans



Snooker

Tennis





**Table Tennis** 



**Badminton** 







Golf

**Fight Sports** 

Cricket















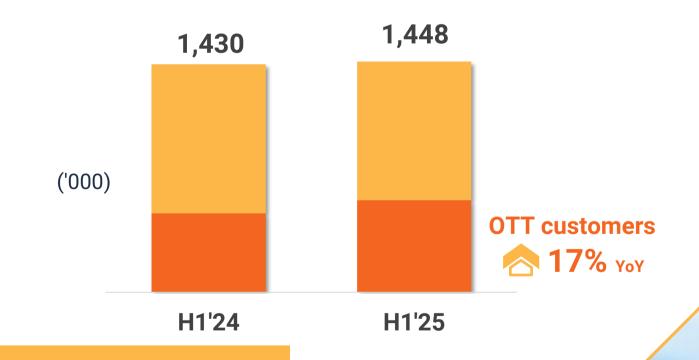






#### **Growing OTT Customer Base**

- Total customer base expanded to 1.448 million, underpinned by the 17% yoy growth in Now OTT customer base
- Reflecting growing popularity of our Now video streaming service and targeted content packages







# **Enterprise Business Demonstrated Resilience Despite Ongoing Market Headwinds**



#### **Market Headwinds**

Uncertain outlook in face of external economic environment

Weak sentiment leads to more measured spending across various sectors

F&B and retail businesses are facing greater challenge due to northbound consumption

#### **New Project Wins**

**Total Contract Value of New Project Wins in H1'25** 

Over HK\$2.2 billion

Capturing the Business Opportunities by Offering Industry Specific Solutions across Diverse Sectors



**Generative Al Solutions** 



Internet of Things



**Cyber Security** 



Modern Workplace Solutions



Al Contact Centre



Intelligent Operations Centre



**Robotics** 



**ESG Solutions** 



**Connected Audio-Visual** 



Enterprise Managed Services





### **Driving Smart Healthcare into the Future**

From Robust Infrastructure to Intelligent Applications



## Integrated Telecommunications Infrastructure for a Chinese Medicine Hospital

## Full Mobile 5G Coverage, ICT and Unified Communications infrastructure

 Improve patient experience and operational efficiency by enabling fast data access, real-time monitoring and reliable communication for quick diagnoses and digitalised workflows

## **Secure Email and SMS System for a Chinese Medicine Hospital**

## Secure and reliable communication system

Secure, resilient Email and SMS
 Solutions to ensure protected and uninterrupted email communication and messaging while safeguarding critical data

## Al-Powered Automation Solutions for a Public Hospital

## **Empower Al-powered applications to enhance operations**

- Autonomous Mobile Robot System ("AMRS") to automate material transport
- Real-time Location System ("RTLS") to improve asset management and patient safety with hospital-wide tracking with geo-fencing



#### **Payment Solution for Health Centres**

### Design and deploy new co-payment solution

 New co-payment solution leveraging HKT's IT expertise and payment innovations for health centres across districts



#### e-Vital Patient Monitoring for Accident & Emergency Care in Hospitals

## e-Vital signs monitoring for critical patients

 Introducing wearables to facilitate real time measurement of blood pressure, heart rate and oxygen



## Medical Handheld Devices for Public Healthcare Organisation

## Streamline efficiency with unique devices to support uninterrupted operations

 Provision of handheld devices with advanced scanners and hot-swap battery technology to support seamless clinical operations









## Deploying 5G Technologies across Industries





#### **5G Private Network for Cargo Management**

## Private 5G Infrastructure System to Transform Cargo Management into Smart Ecosystem



- High-speed, ultra-low latency, secure and reliable 5G private network transforms cargo management into a smart and interconnected ecosystem
- Support deployment of autonomous electric tractors, patrol robots and smart warehouse solution



#### **5G Infrastructure for Commercial and Hotel Complex**

#### **5G Infrastructure & ICT Systems for Iconic Complex in CBD**



- 5G infrastructure for commercial and hotel complex and surrounding boundaries
- True 5G Experience for publicly accessible area and lift cars offer scalable and future-ready solutions
- Seamless integration of the Smart Building System with the ELV system and 5G infrastructure

#### **Comprehensive Infrastructure for Smart Campus Development**

#### Integration of 5G, Multi-Cloud and Wi-Fi networks



- Provide a high-speed 5G network for indoor and outdoor area to support AI, fintech and smart solutions
- Build multi-cloud service platforms for different applications
- Supply & install Wi-Fi system integrating with 5G, multi-cloud and wired networks



#### **5G Infrastructure for World-Class Theatre**

#### **5G Infrastructure to Enhance Audience Experience**

- 5G infrastructure for a world-class theatre, studio, restaurants and office complex
- True 5G Experience for publicly accessible area, lift cars and back of house office area and water pump room









# **Empowering Digital Transformation with AI and Technology Resilience**





#### **Supply Chain and Technology Resilience**

#### **Flagship Innovation Hub**

Transforming Hong Kong into a beacon of innovation by engineering a **cutting-edge ICT ecosystem**. This strategic revamp, featuring lightning-fast Wi-Fi 7, fortified private cloud architecture, and state-of-the-art cybersecurity, establishes a **resilient digital backbone**, primed to propel world-class research and breakthrough development



#### **Financial Services Group**

Diversifying data centre core infrastructure with a dual-brand design, to mitigate supply chain risk, as well as maintain technology resilience and future-proofing digital services provision



Provision of a dualbrand solution, to strengthen operational resilience, enhance traffic management and reduce singlevendor dependency



#### **Al-powered Operations**

#### **Transportation Infrastructure**

Al Integrated Observability Platform to enhance operational efficiency by seamlessly monitoring, identifying root causes and managing performance across multiple systems



Intelligent Operations Centre with Al-powered video analysis for recognising anomalies, safety hazards and security breaches from multiple video streams



#### **Leading Power Company**

**Al-powered Intelligent Operations Centre** combining real-time IoT and video data into actionable insights, driving smarter operational decisions and boosting efficiency









### **Enabling China's Enterprises to Establish Overseas Foothold**



HKT Driving Global Expansion of 60 Mainland and Hong Kong Enterprises to 200 ASEAN Touchpoints

## Following Mainland Chinese Customers in their Expansion Plan

## **Successfully Captured Opportunities across Industries**



- From mainland to Hong Kong as springboard
- From Hong Kong to GBA/mainland to tap into China's market
- From mainland/Hong Kong to overseas, expanding to ASEAN/global markets



#### Powered by HKT's Secure, Scalable and Agile SD-Wan Services

#### **New Energy Vanguard**

#### **Supporting the World's Largest Battery Manufacturer**

- Linking up the battery energy storage system provider from its Fujian headquarters to
   Hong Kong and Singapore offices
- Connecting its battery manufacturing division from its Fujian headquarters to Malaysian factory, by HKT's high-security IEPL connection



**Optical Transceiver Manufacturer** 

### Supporting China's High-speed Data Transmission Technology Export to Power Al/Data Centre

 Scaling up its production capacity in **Thailand** to meet data centre demand, to seamlessly integrate this new hub with its existing hub in **Sichuan**



#### **EV Component Manufacturer**

### Supporting China's World Leading EV Supply Chain to Expand Globally

 Extending its manufacturing footprint to regional hubs in Vietnam and Mexico, with oversight in its Zhejiang headquarters for its global supply chain



#### **Eco-friendly Packaging Producer**

### Supporting China's Environmental Pioneer to Tap into the ASEAN Region

 Ensuring real-time production planning and stringent quality control monitoring between its hubs in Fujian and Indonesia



Mainland China Business Achieved a Remarkable Growth of 13% YoY



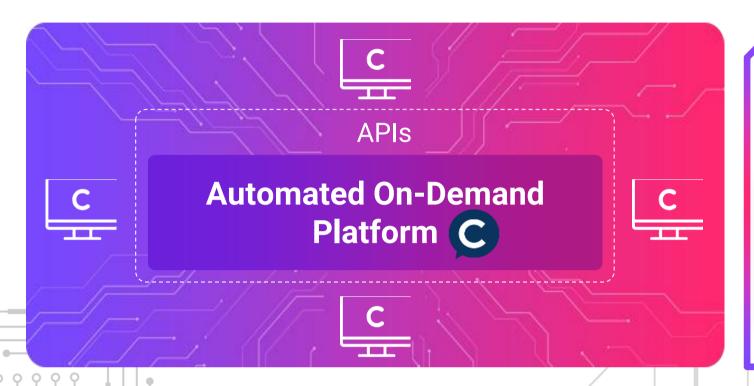


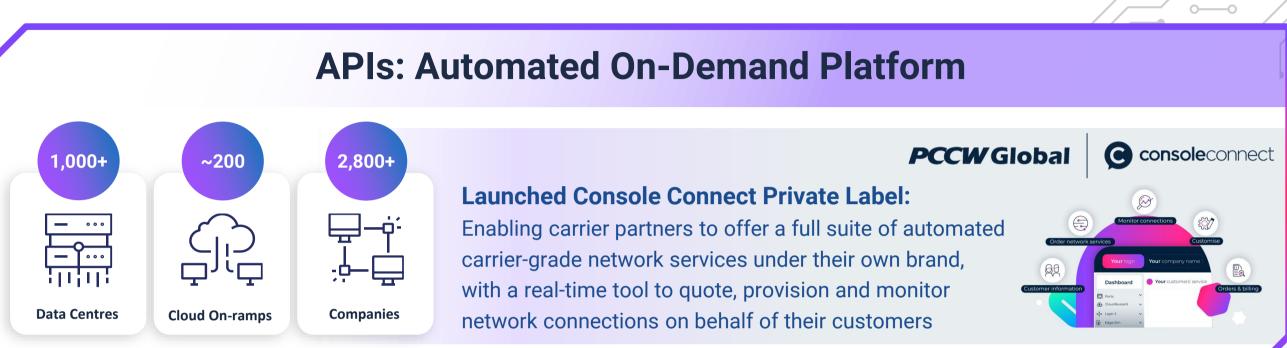


### International Business - Powered by a Global, Hyperscale Network

Uniquely Combining Software Fabric & Global Network Infrastructure to Deliver World-Class Services

#### A Fully Vertically Integrated Automated On-Demand Platform to Meet Evolving Demands









Network

Network

Note the Control of Contro

International Cable Systems

#### **Belt and Road Initiatives**

 Extending low-Earth-orbit ("LEO") satellite links along Belt and Road corridors

#### Hong Kong as Regional Hub

 Signed MOU for Pan Asia Express and Asia-Africa-Europe-2 subsea cable systems





## The Club Digital Ecosystem Connecting Consumers and Merchants



GenAl and Data Analytics Empowering Personalised Service Offerings in Key Adjacencies



## **Enhancing the Benefits of The Club to Match Members' Interests**



Expanded selection of merchandise, unique lifestyle experience vouchers, including dining and leisure options for GBA travel



Emphasise local excellence and passion for lifestyle



Establish strategic collaboration with payment partners for stronger member engagement











## Transforming Healthcare across Asia including GBA



#### **Go Beyond Hong Kong**

**DrGo Telemedicine** services now extend beyond Hong Kong to the GBA and selected countries\* in Asia, enabling broader access and delivering value-added healthcare services to HKT roaming and travelling customers

#### **Wellness Solution Deeply Integrated with Insurance Businesses**

**DrGo One Wellness** introduces comprehensive health and wellness subscription plan to strategically integrate with the insurance ecosystem enabling synergistic model where healthcare and insurance can reinforce the mutual value proposition via member engagement and stimulate insurance uptake

#### **Mass Adoption via Partnership**

Service expansion into the **Enterprise Segment** through a partnership with an insurance company to offer tailored Employee Primary Care Benefits to SMEs and corporate partners enhancing employee health and create sustainable, profitable business models

<sup>\*</sup> Japan, South Korea, Singapore, Thailand, Vietnam, The Philippines







### Contributing to a Sustainable Future

#### **Engaging the Community**

- Volunteer hours increased by nearly 80% YoY, driven by 20%+ YoY growth of staff volunteers
- Promoted animal conservation to 2,300 students through summer programmes themed around STEM, life and environment studying
- Improved digital fluency for over 1,600 customers through nearly 60 sessions of the 5G AI Academy
- Participated in the Strive and Rise Programme for the third year and engaged nearly 100 mentees

#### **Strengthening Digital Fraud Defences**

- Reinforced platform safeguards under the Anti-Scam Consumer **Protection Charter 3.0**
- Delivered anti-fraud education to over 500 underprivileged individuals

#### **Combatting Climate Change**

- Secured over US\$4 billion in sustainability-linked loan facilities since 2020
- Climate risk scenario analysis and Scope 3 emissions measurement underway
- Standalone Water Management Policy in place
- Enhanced energy efficiency and reduced energy consumption through server replacements and network equipment upgrade
- Smart Charge EV bays in Hong Kong up 6% YoY

#### Recognition

Maintained MSCI "AA" ESG rating for the fifth consecutive year<sup>1</sup>





<sup>1</sup>The use by HKT of any MSCI ESG Research LLC or its affiliates ("MSCI") data, and the use of MSCI logos, trademarks, service marks or index names herein, do not constitute a sponsorship, endorsement, recommendation, or promotion of HKT by MSCI. MSCI services and data are the property of MSCI or its information providers, and are provided 'as-is' and without warranty. MSCI names and logos are trademarks or service marks of MSCI.

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#### 1) Fortifying Financial Strength

Recent balance sheet deleveraging and full impact of declines in local interest rates will yield financial benefits to HKT

## 2) Driving Growth through Al Innovation

Harnessing AI throughout our operations to fuel our competitive advantages by better serving consumer and enterprise customers while enhancing internal business processes

## 3) AI-Ready Network Infrastructure

Our network comprising 100T core backbone network, unique 800G Al Superhighway service, up to 50G home broadband connectivity and leading 5G mobile network is ready to support the latest technologies as well as those on the horizon



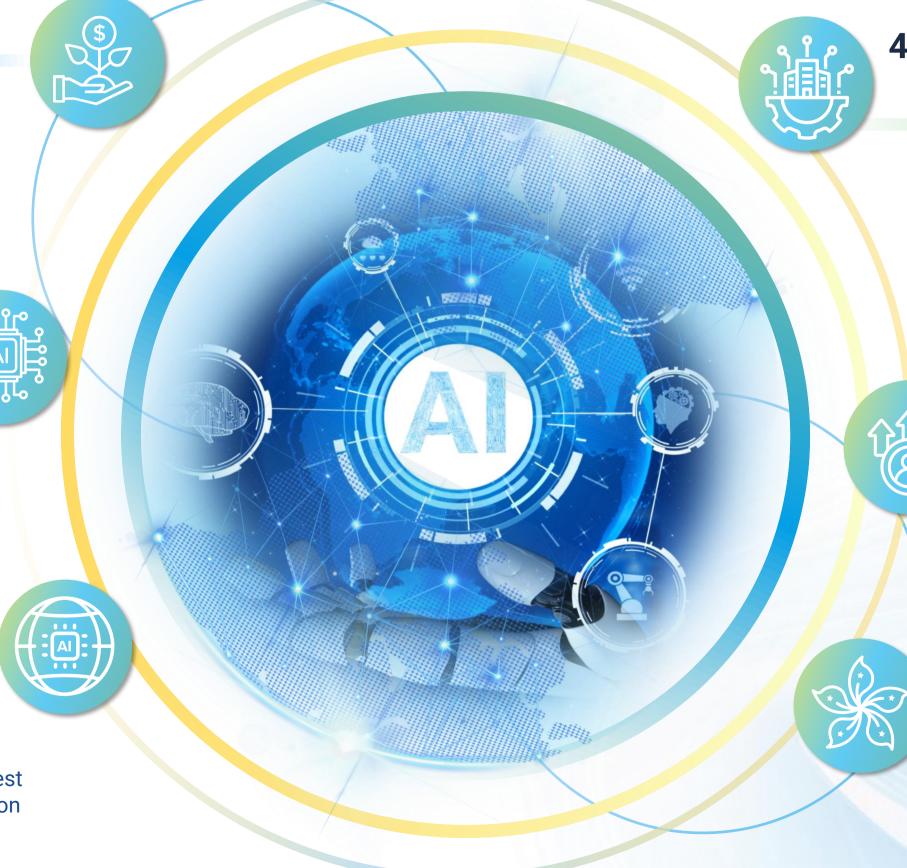
Uniquely positioned to support Hong Kong's efforts to be a leading technology and innovation hub by promoting the adoption of technology in the digital transformation of public and private organisations

## 5) Serving our Customers Better

Continue to upgrade customers to our 5G mobile, 2.5G+ fibre and Now OTT services, further driving the multi-service adoption of our customers

#### 6) Supporting Hong Kong

Accelerating digital economy growth as well as streamlining cross-boundary data flow and GBA integration, contributing to Hong Kong's ongoing journey towards innovation-driven growth









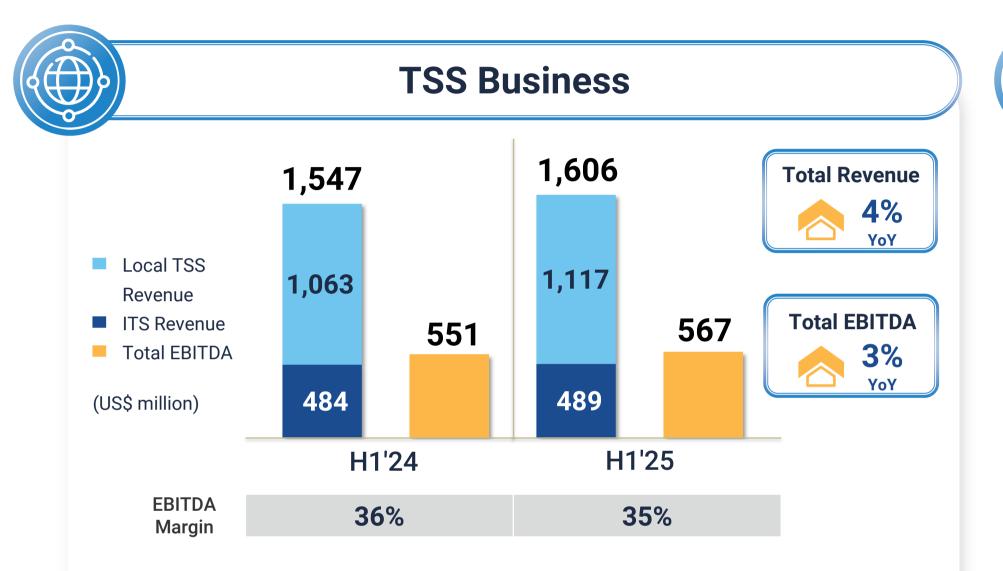
## **Solid Financial Performance**

(US\$ million)	H1'24	H1'25	% Change
Adjusted Funds Flow	320	328	+ 3%
Revenue	2,137	2,221	+ 4%
Revenue (excluding Mobile Product Sales)	2,011	2,091	+ 4%
EBITDA	791	818	+ 3%
EBITDA Margin (excluding Mobile Product Sales)	39%	39%	
Overall EBITDA Margin	37%	37%	
<b>Profit</b> Attributable to Holder of Share Stapled Units	255	265	+ 4%

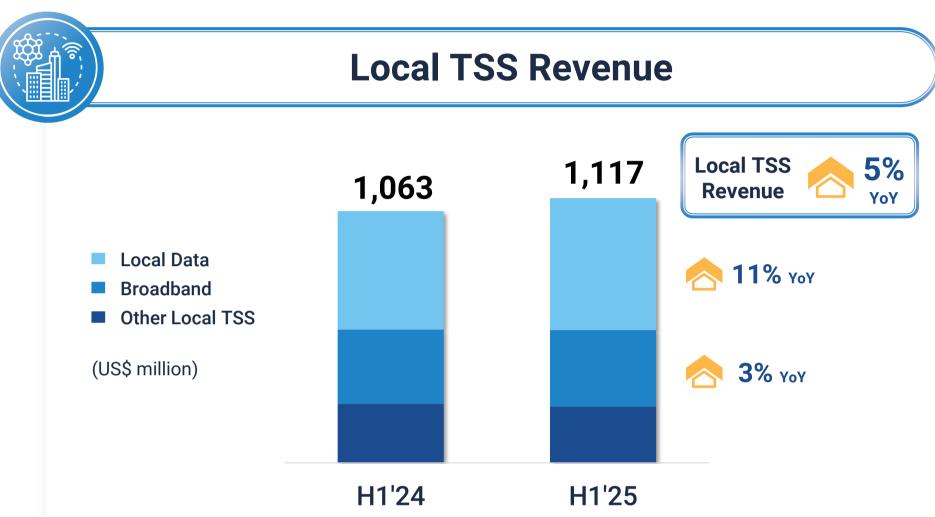




### TSS Continued to Demonstrate Business Strength and Resilience



- Local TSS revenue grew by 5% underpinned by robust growth in Enterprise related revenue and sustained expansion in Broadband revenue
- Pay TV resilient with Now OTT customers growing by 17% yoy
- International Telecom Services revenue up by 1% driven by increased data revenue and growing demand for Console Connect service
- Total EBITDA rose by 3% with a margin of 35%, fuelled by further operating efficiencies offset by a change in TSS revenue mix

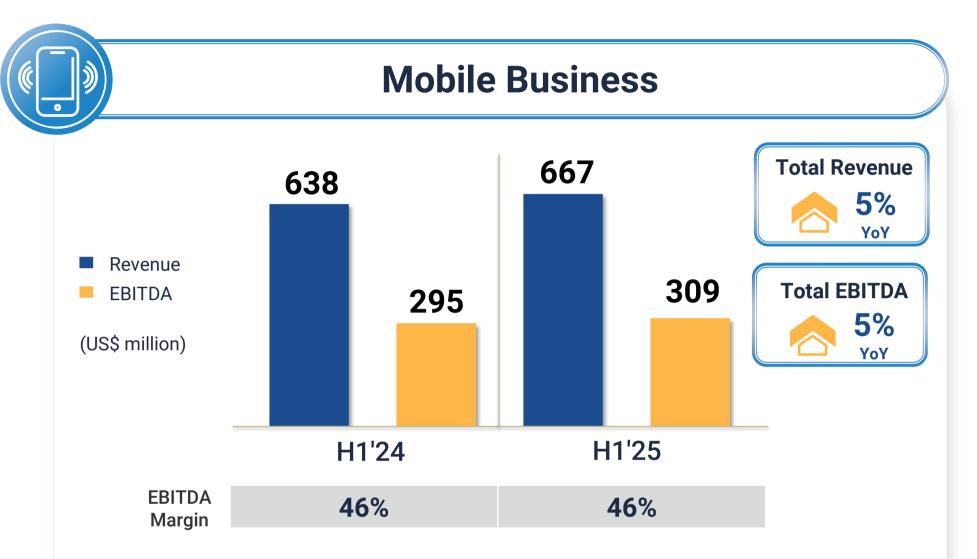


- Local data revenue achieved robust growth of 11% reflecting the growing demand from enterprises for our unique digital transformation solutions utilising the latest technologies such as 5G, Al, IoT, cybersecurity and multi-cloud, coupled with the 13% year-on-year growth in China business
- Broadband revenue grew by 3% driven by increasing demand for our high-bandwidth, ultra-low latency fibre connectivity, with 2.5G services notching 141% year-on-year growth
- As a result, Local Data Services registered a solid revenue growth of 8% for the period

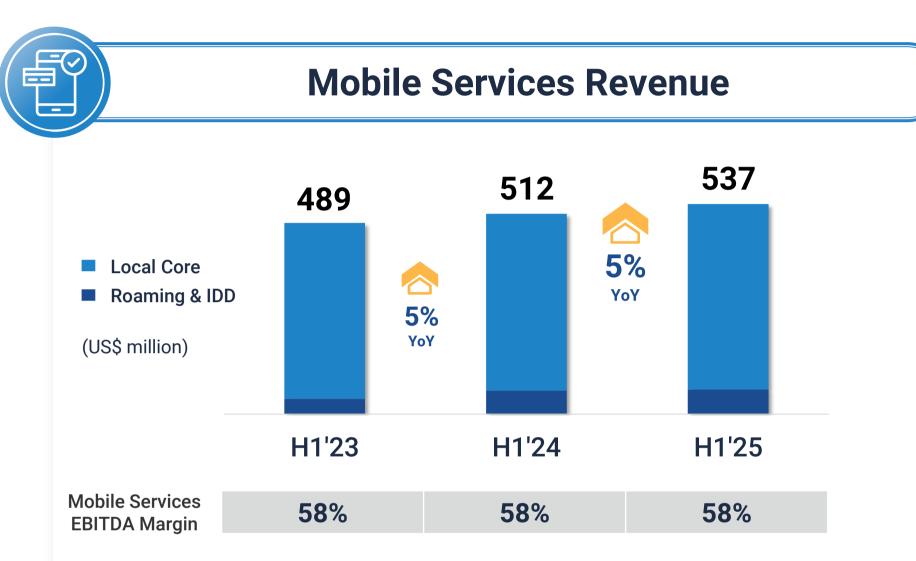




### Mobile Benefitting from Roaming and Continued 5G Adoption



- Mobile business recorded sustained growth of 5% in services revenue to US\$537 million
- Post-paid customer base further expanded to 3.478 million, a net gain of 45,000 year-on-year
- Continued 5G adoption, with 5G customer base growing by 21% year-on-year to 1.894 million, representing 54% of total post-paid base
- Higher Mobile product sales as the initial AI features of new handset models drove sales despite weak consumer sentiment

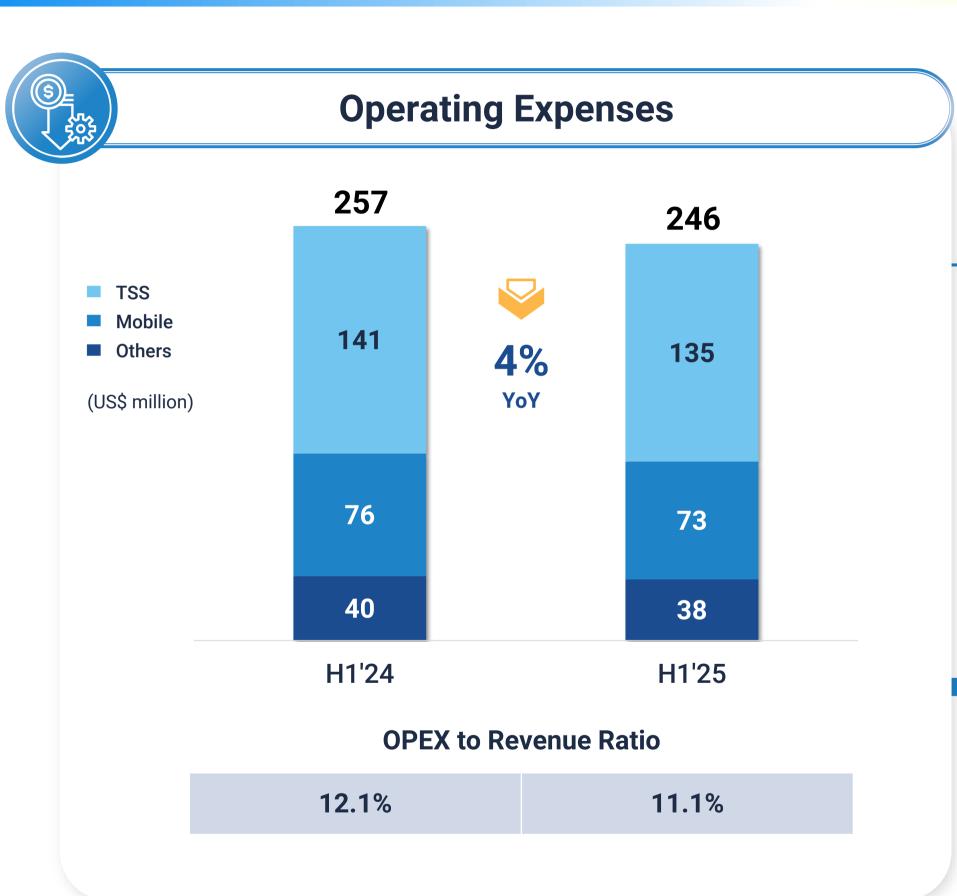


- Mobile services revenue grew 5% in H1'25, underpinned by higher roaming revenue, further expansion in our post-paid base, an increase in mobile wholesale revenue and growing demand for enterprise solutions deploying 5G and IoT technologies
- Roaming revenue rose by 7% year-on-year, fuelled by an 11% growth in consumer outbound roaming revenue
- Post-paid exit ARPU up by 1% to HK\$193
- Mobile services EBITDA rose 5% to US\$309 million with margin of 58%





## **Continued Focus on Driving Operating Efficiencies**

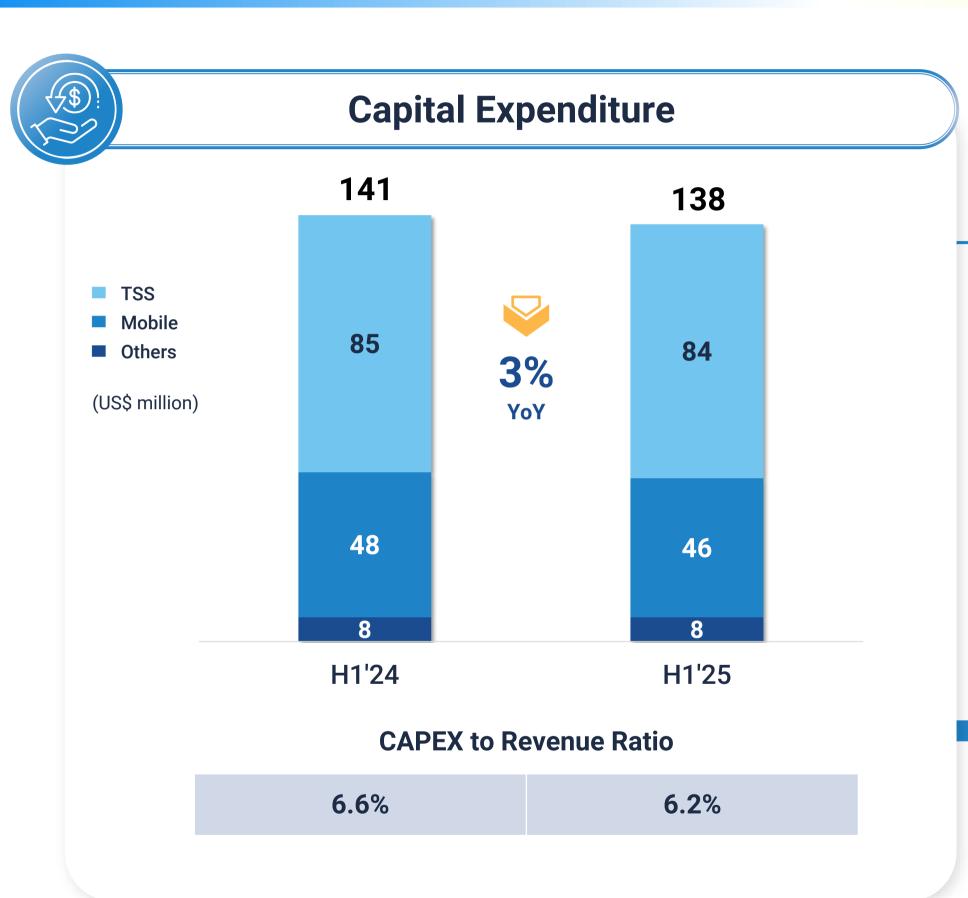


- Opex savings of 4% in H1'25, with opex to revenue ratio further improving to 11.1%
- Reshaping workflows through AI deployment yielded notable improvements in productivity and cost savings
- Continued efforts in streamlining business structures and workforce optimisation, as well as network and IT platform rationalisation





## **Disciplined Capital Investments Supporting Business Growth**



- Disciplined capital investments with capex to revenue ratio improving to 6.2%, well within stated guidance
- Lower Mobile capex reflecting the efficiency gains from capacity upgrades and network maintenance following the completion of our territory-wide 5G coverage
- Lower TSS capex with investments largely to support growing demand for our integrated fixed-mobile solutions for enterprise customers





## **Adjusted Funds Flow**

(US\$ million)	H1'24	H1'25	YoY Better/(Worse)
EBITDA	791	818	3%
Less cash outflows in respect of capital expenditures, customer acquisition costs and licence fees:			
Capital expenditures	(133)	(130)	
Customer acquisition costs and licence fees	(92)	(88)	
Fulfilment costs	(37)	(41)	
Right-of-use ("ROU") assets	(94)	(91)	
Adjusted Funds Flow before tax paid, net finance costs paid and changes in working capital	435	468	8%
Adjusted for:			
Net finance costs paid	(114)	(98)	
Tax payment	(23)	(25)	
Changes in working capital	22	(17)	
Adjusted Funds Flow for the period	320	328	3%
Adjusted Funds Flow per Share Stapled Unit (HK cents)	32.92	33.80	
Interim Distribution per Share Stapled Unit (HK cents)	32.92	33.80	3%





## **Income Statement**

(US\$ million)	H1'24	H1'25	YoY Better/(Worse)
Revenue	2,137	2,221	4%
Revenue (excluding Mobile Product Sales)	2,011	2,091	4%
Cost of sales	(1,089)	(1,157)	(6)%
OPEX	(257)	(246)	4%
EBITDA	791	818	3%
Depreciation & amortisation expenses	(344)	(354)	
Gain on disposal of PPE and ROU assets, net	1	_	
Net other gains	2	1	
Net finance costs	(140)	(113)	19%
Share of results of associates & JVs	(11)	(4)	
Profit before income tax	299	348	16%
Income tax	(44)	(53)	
Effective tax rate	14.7%	15.3%	
Profit for the period	255	295	15%
Attributable to:			
Holders of Share Stapled Units	255	265	4%
Non-controlling interests		30	



# Solid Financial Position: Investment Grade Ratings Maintained Successful Deleveraging Leading to Improved Debt Ratios

(US\$ million)	As of Jun 2024	As of Jun 2025
Gross Debt (1)	5,942	5,568
Gross Debt to EBITDA (2)	3.42x	3.11x
Net Debt (3)	5,728	5,319
Net Debt to EBITDA (4)	3.30x	2.97x
Cash Balance (5)	214	249
Undrawn Facilities	1,537	2,048
Total	1,751	2,297

BBB/ Baa2
Investment Grade
Rating

<sup>(5)</sup> Including short-term deposits



<sup>(1)</sup> Gross debt refers to the principal amount of short-term and long-term borrowings

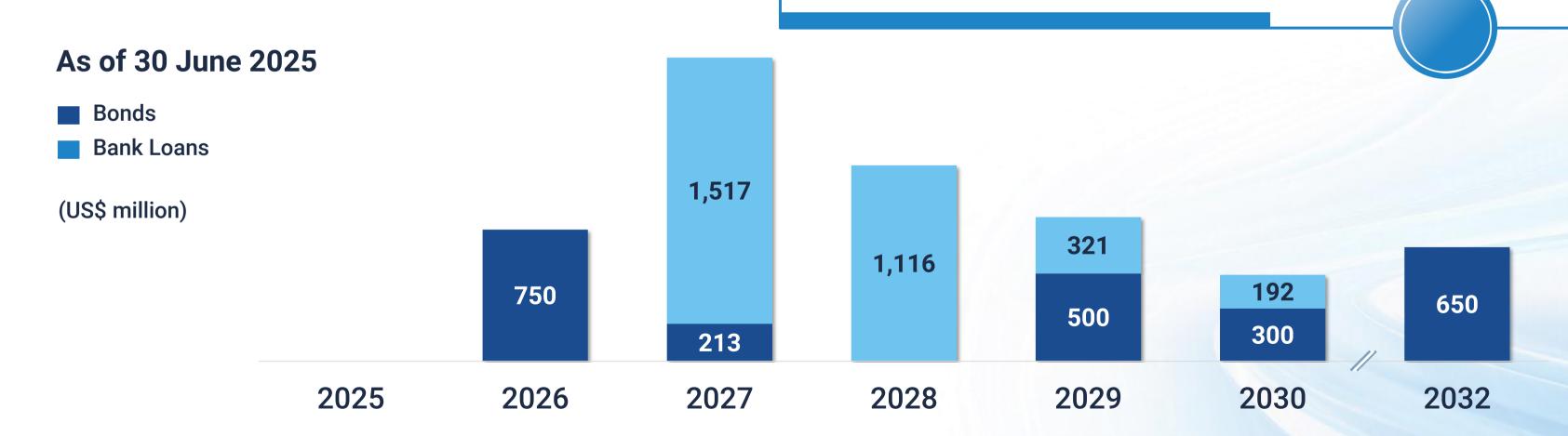
<sup>(2)</sup> Based on gross debt as at period end divided by EBITDA for the 12-month period

<sup>(3)</sup> Net debt refers to the principal amount of short-term and long-term borrowings minus cash balance

<sup>(4)</sup> Based on net debt as at period end divided by EBITDA for the 12-month period

(US\$ million)	As of Jun 2024	As of Jun 2025
Cash Balance	214	249
Undrawn Facilities	1,537	2,048
Total	1,751	2,297

- Current mix of fixed and floating rate debt approx. 60:40
- Effective interest rate was 3.96% in H1 2025, benefitting from recent downward trend in HIBOR starting in early May 2025
- Average debt maturity was approx. 3.2 years





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Recent balance sheet deleveraging and full impact of declines in local interest rates will yield financial benefits to HKT

## 2) Driving Growth through Al Innovation

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## 3) AI-Ready Network Infrastructure

Our network comprising 100T core backbone network, unique 800G Al Superhighway service, up to 50G home broadband connectivity and leading 5G mobile network is ready to support the latest technologies as well as those on the horizon



Uniquely positioned to support Hong Kong's efforts to be a leading technology and innovation hub by promoting the adoption of technology in the digital transformation of public and private organisations

## 5) Serving our Customers Better

Continue to upgrade customers to our 5G mobile, 2.5G+ fibre and Now OTT services, further driving the multi-service adoption of our customers

#### 6) Supporting Hong Kong

Accelerating digital economy growth as well as streamlining cross-boundary data flow and GBA integration, contributing to Hong Kong's ongoing journey towards innovation-driven growth

